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Time : 2 Hours**Travel Agency Operations & Ticketing****Subject Code**

V	3	5	5
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Total No. of Questions : 5**(Printed Pages : 4)****Maximum Marks : 50**

- INSTRUCTIONS* :
- (i) Answer each question on a fresh page.
 - (ii) Write the number of each question and sub-question.
 - (iii) All questions are compulsory.
 - (iv) Figures to the right indicate full marks.
 - (v) The question paper consist of 5 units and 4 questions each.
 - (vi) Answer question no. 1 of each unit in about 1 word.
 - (vii) Answer question no. 2 of each unit in about 30 words.
 - (viii) Answer question no. 3 of each unit in about 50 words.
 - (ix) Answer question no. 4 of each unit in about 100 words.

Unit I

1. (1) It is a charge levied by the state, city or country at the same time of passengers departure. 1
- (2) Differentiate between Independent inclusive tour and Escorted inclusive tour. 2

- (3) Why India is known as a place for cultural business and conference centre. 3
- (4) Explain any *four* elements of inclusive tour. 4

Unit II

2. (1) It is one of the versatile accountable document. It an excess baggage ticket, special service ticket, tour order, MCO, PTA etc. all rolled into one. 1
- (2) Explain any *two* stages of tour planning. 2
- (3) When is commission not being paid to the travel agents ? 3
- (4) Describe an Universal Air Travel Plan (UATP) Card and explain any *three* types of UATP cards. 4

Unit III

3. (1) Which license is required to issue International ticket ? 1
- (2) Identify the following IATA abbreviations : 2
- (i) PX
- (ii) UU
- (3) Explain the **3** types of coupons of an airline ticket. 3

- (4) Mention and explain any 4 functions of a travel agency. 4

OR

Why is an IATA recognition the most important recognition for a travel agency.

Unit IV

4. (1) A deliberate interruption of a journey by a passenger. 1
- (2) What are Excursion Fares ? 2
- (3) Classify the 3 types of tours with an example. 3
- (4) State any 4 reasons for an IATA application to be disqualified. 4

OR

Explain with the help of a flow-chart the various divisions of a travel agency.

Unit V

5. (1) The travel agency that sells principle services with marked seasonal pattern of business. 1
- (2) List any 4 points to be checked before accepting an Universal Air Travel Plan (UATP) Card. 2

- (3) Mr. and Mrs. Parado are travelling with their children for an International tour.

What will be the discounted fares and conditions applicable to them ?

The children are aged :

- (i) 14 months
 - (ii) 8 years
 - (iii) 23 years. 3
- (4) Construct the routing for the following : 4
- (i) EH
 - (ii) TS
 - (iii) WH
 - (iv) AT