



2018 VI 08

1430

Seat No. :

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Time : 2 Hours

TRAVEL FORMALITIES

Subject Code

V	3	5	7
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Total No. of Questions : 5

(Printed Pages : 2)

Maximum Marks : 50

- INSTRUCTIONS:**
- Answer **each** question on a **fresh** page.
  - Write the number of **each** question and sub-question clearly.
  - All** questions are **compulsory**.
  - Figures to the **right** indicate **full** marks.
  - The question paper consist of **5** questions.
  - Answer question no. **1** of **each** Unit in about **1** or **2** words.
  - Answer question no. **2** of **each** Unit in about **30** words.
  - Answer question no. **3** of **each** Unit in about **50** words.
  - Answer question no. **4** of **each** Unit in about **100** words.

UNIT – I

- 1.1 Name the part of an aircraft to which the wings and tails are attached. [1]
- 1.2 Why do most countries impose custom duties on imported goods ? (Give 2 points) [2]
- 1.3 Describe any 3 types of engines used in an aircraft. [3]
- 1.4 Explain the procedure to arrange for an unaccompanied minor on a flight. [4]

UNIT – II

- 2.1 Name the working place for flight attendants. [1]
- 2.2 Differentiate between a narrow body and a wide body aircraft. [2]
- 2.3 Give 3 reasons why passengers travelling abroad opt. for travel insurance. [3]
- 2.4 How can the pilot obtain training to fly an aircraft ? [4]



### UNIT – III

- 3.1 Mrs. Nayak upon her arrival at Dabolim, Goa airport, was met by her driver. Name the area they met. [1]
- 3.2 Why are security checks done before checking-in at the airport ? [2]
- 3.3 What are the terms and conditions the tour leader has to confirm before making arrangements for a group travel ? [3]
- 3.4 Explain how bad weather condition can interrupt and delay aircraft operations. [4]

OR

Why does involuntary downgrading takes place on an airline and how can a passenger claim for a refund ?

### UNIT – IV

- 4.1 Mrs. Ganguly holding a confirmed reservation checked-in at a particular desk at the airport. Name the desk. [1]
- 4.2 Why is a medical certificate required for transporting passengers with medical problems ? [2]
- 4.3 When would a passenger choose to send his excess baggage as cargo ? [3]
- 4.4 What is the classification of baggage that is transported on an airline ? [4]

OR

Which are the 2 systems used to assess the free baggage allowance on an aircraft ?

### UNIT – V

- 5.1 Mention any 1 free carry on item for an invalid. [1]
- 5.2 Explain any 2 disadvantages faced by the passenger in sending the excess baggage as cargo. [2]
- 5.3 Mr. Sharma had to wait for a long time at the baggage claim area. State any 3 reasons for the delay in delivery of baggage. [3]
- 5.4 What are the measures taken by the Government and airlines all over the world to fight against terrorism ? [4]